



Dear Customer,

Kneehill County is implementing a new, FREE digital notification system for our water customers, called NOTIFY ME.


Through NOTIFY ME, Kneehill County can immediately advise customers of any direct or potential impacts to their water service through text message or email. The notification will include links to Kneehill County's website for more information and/or instructions.

Notifications may include water line breaks, boil water advisories, Bulk Fill closures, etc.

Customers **must subscribe** to NOTIFY ME to begin receiving notifications.

Sign up is quick and easy:

1. Go to the **Notify Me** web page on Kneehill County's website: <https://kneehillcounty.com/list.aspx>




Notify Me

1. Type your email address in the box and select Sign In.
2. If you want to receive text messages enter your phone number and select Save.
3. To subscribe or unsubscribe click and/or next to the lists to which you wish to subscribe/unsubscribe.

Please sign in to subscribe, unsubscribe, or manage your subscriptions

Email Address

 **▼ Notify Me**

METHOD	LIST NAME	DESCRIPTION
<input type="checkbox"/> <input type="checkbox"/>	Bulk Fill Users	Users of Kneehill County's Bulk Fill Water Stations
<input type="checkbox"/> <input type="checkbox"/>	Churchill Water Service Area	Rural water users in the Churchill WSA
<input type="checkbox"/> <input type="checkbox"/>	Equity Water Service Area	Rural water users in the Equity WSA
<input type="checkbox"/> <input type="checkbox"/>	Gamble Water Service Area	Rural water users in the Gamble WSA
<input type="checkbox"/> <input type="checkbox"/>	Grainger Water Service Area	Rural water users in the Grainger WSA
<input type="checkbox"/> <input type="checkbox"/>	Hamlet of Huxley	Municipal water users in the hamlet of Huxley
<input type="checkbox"/> <input type="checkbox"/>	Hamlet of Swalwell	Municipal water users in the hamlet of Swalwell
<input type="checkbox"/> <input type="checkbox"/>	Hamlet of Torrington	Municipal water users in the hamlet of Torrington
<input type="checkbox"/> <input type="checkbox"/>	Hamlet of Wimborne	Municipal water users in the hamlet of Wimborne
<input type="checkbox"/> <input type="checkbox"/>	Kirkpatrick Water Service Area	Rural water users in the Kirkpatrick WSA
<input type="checkbox"/> <input type="checkbox"/>	Mount Vernon Water Service Area	Rural water users in the Mount Vernon WSA

2. Type in your email address in the bar at the top and click sign in, as shown below:

Please sign in to subscribe, unsubscribe, or manage your subscriptions

Email Address

watercustomer@emailaddress.com

3. Choose your preference for notifications—email or text messages.
(Email is chosen for this example. You can also choose text messages here.)

Your Profile Information [Sign Out](#)

Email Address

watercustomer@emailaddress.com

I prefer to receive HTML emails when available

I would like to be able to receive text messages on my mobile phone

4. Under the **Notify Me** list, choose the notifications you'd like to receive by clicking either the envelope icon (for email) or the phone icon (for text messaging) under 'Method'.

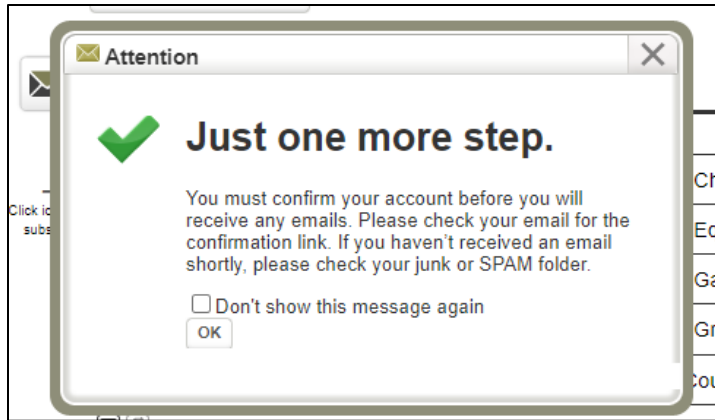
- Municipal Water Users: Choose your Water Service Area (available on your utility bill).
- Bulk Water Customers: Choose Bulk Fill Users.

Notify Me

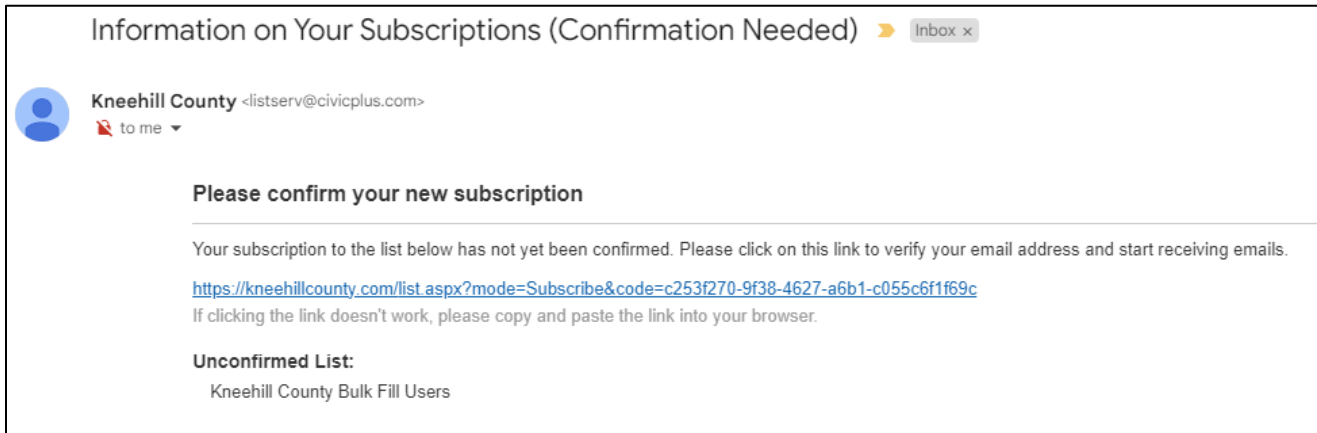
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<input type="checkbox"/> <input type="checkbox"/>	Hamlet of Torrington	Municipal water users in the hamlet of Torrington
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<input type="checkbox"/> <input type="checkbox"/>	Mount Vernon Water Service Area	Rural water users in the Mount Vernon WSA
<input type="checkbox"/> <input type="checkbox"/>	Selkirk Water Service Area	Rural water users in the Selkirk WSA
<input type="checkbox"/> <input type="checkbox"/>	Sunnyslope Water Service Area	Rural water users in the Sunnyslope WSA

Click icon to subscribe

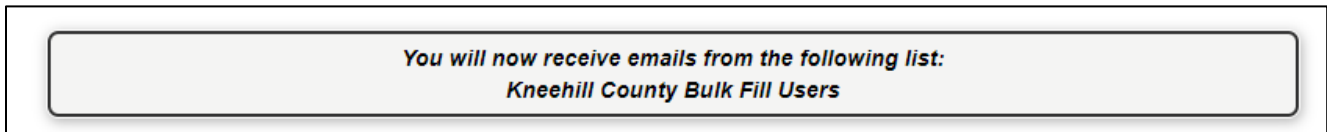
5. Once you've chosen your preferred Notification List and Method, you will need to confirm your account to complete the subscription.



*****IMPORTANT: IF YOU DO NOT RECEIVE A CONFIRMATION EMAIL FROM KNEEHILL COUNTY PLEASE CHECK YOUR SPAM FOLDER*****



You will receive an email like the one above. Click the blue link included in the email to confirm your subscription and finish the process.



You're all set! Kneehill County will **Notify You** of any potential impacts to water service.